



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF

True, et al.

FOR

SYSTEM AND METHOD FOR MULTI-

DIRECTIONAL MESSAGE DELIVERY

FOR CALL WAITING

SERIAL NO.

10/712,623

FILED

November 13, 2003

ART UNIT

Unknown

CONFIRMATION NO.

Unknown

ATTORNEY DOCKET NO.

LUTZ 2 00236

Case Name/No. Benco 17-11-11-11

SUBMISSION OF FORMAL DRAWINGS

Mail Stop Drawing Review Branch Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Applicants submit three (3) sheets of formal drawings, FIGURES 1-3, herewith. Although no fees are believed to be required, applicants authorize and request any additional fees be charged to Deposit Account No. 06-0308. An early indication of acceptability of the Formal Drawings is earnestly solicited.

> Respectfully submitted, FAY, SHARPE, FAGAN, MINNICH & McKEE, LLP

January 15, 2004

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CERTIFICATE OF FIRST CLASS MAILING

I hereby certify that this paper and/or fee is being deposited with the United States Postal Service as First Class Mail service on 15, 2004 and is addressed to Mail Stop Drawing Review Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-

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